

Complaints

At Vardaan Equities, we are committed to handling complaints in a timely and an effective manner. If you have any concerns or wish to register a complaint, request you to follow the below process:

Step 1 - Name, address and telephone number of the compliance officer who shall attend to the investor complaints are as follows:

Name: Mr. Chaitanya Agrawal

Designation: Compliance Officer

Address: 4-B, Tilak Nagar, Nagpur, Maharashtra - 440010

Phone: +91 9372285118

Email: compliance@vardaanequities.com

Step 2 - If the investor is not satisfied with the response received by following the Step (1) above then he/she may escalate the concern with all relevant details by marking a mail to contactus@vardaanequities.com

Step 3 - If the resolution provided at Step (1) and then Step (2) does not meet your expectation, you may approach:

1. SEBI's grievance system - SCORES i.e. SEBI Complaints Redressal System and lodge your grievances at <https://scores.gov.in/scores/Welcome.html> or you may download the SEBI SCORES app on mobile from Apple Store and Play Store. For any queries/feedback or assistance, you may also contact their toll-free helpline service number (1800 266 7575 or 1800 22 7575) which is available all days from 9:00 a.m. to 6:00 p.m (excluding declared holidays)
2. You may initiate the dispute resolution through SMARTODR. Please also note that dispute resolution through ODR Portal can be initiated at any stage of the escalations mentioned here in above.